



Dear Sir/Madam,

We want to improve your user experience and that is why we have created **HEALTH INSURANCE E-CARDS**.

In order to use your health insurance in the future, you must access your e-card on the customer portal.

Attached is a brief instruction for registration and use of the portal.

When you register on the customer portal, all information related to your health insurance policy and **E-card** will be available to you at all times, in one place. You will be able to monitor coverage and check remaining limits, get quick refunds for self-paid services, and check the status of your claim.

If you already have an account on the portal with your username and password, you can access the portal without re-registration.

For additional support, you can call the Medic Call Centre at 011 222 0 575.

Thank you for your trust.

Generali Osiguranje Srbija